Reflecting on a year and a half of progress: ScholarWorks at UTRGV
William Flores, MSIS
University Library, University of Texas Rio Grande Valley, Edinburg, Texas

10 Notable Responses To Outreach Emails
- How does ScholarWorks work?
- I don’t have the final Word document, can I send you the published version?
- I don’t have the final manuscript as there were many changes done when it was in press.
- I’d love to self-archive, but the library of my former university did not interpret the journal policy correctly.
- What are the benefits of ScholarWorks for the university?
- Please upload attached files on ScholarWorks for the purpose of dissemination of findings.
- I am not clear how I can submit accepted manuscripts as I would think that those would be restricted by copyright/licensing agreements with the publisher.
- Thank you for reaching out to me. Can you help me through the process?
- How could readers cite my paper in Word?
- I don’t really understand what self-archiving means

Current Details (October 2019 - April 2021)
- Nearly 1050 outreach emails sent to faculty, students, staff, and school of medicine residents for accepted manuscripts or pre-prints.
- Nearly 300 replies from faculty and students. These include questions, attached articles, and CVs.
- Signed up for Web of Science, Scopus, and Google Scholar daily alerts. ResearchGate’s recent publications site is checked monthly.
- Contacted more than 60 publishers with unclear self-archiving policies. Three publishers have permitted us to ingest published versions of all UTRGV and legacy institution author publications.
- Mostly mediated deposits, except for School of Medicine students who self-submit. Handful of faculty members have self-submitted records.
- Only two faculty members have asked kindly for harvested articles to be withdrawn.
- Nearly 30,800 special collections items located in ContentDM, Flickr, and TDL have been migrated and merged into ScholarWorks with assistance of student employee.
- Creation of a Twitter bot, @UScholarWorks to further increase research discoverability. Bot creates tweets that include name of article/item and direct link.
- Total downloads from October 2019 - April 2021 = More than 171,000.
- Top 10 item downloads.

Faculty Publications Workflow
- Work Identification
- Deduplication
- Author Verification
- Rights Check
- Acquisition
- Metadata Edit
- Submission

Special Collections & Archives Workflow
- Collection Identification Type
- Manual Upload
- Batch Upload
- Export Metadata
- Heat Files in DropBox
- Metadata Edit Or Creation
- Submission

Type Of Collections Built For SC&A Material
- Image Gallery: We Use For Image Only Collections
- Book Gallery: We Use For Books & Documents
- Series Gallery: We Use For Video & Oral Histories

Physical Campaigns
- Mailcard (front)
- Mailcard (back)
- Poster For Departments (30inX24in)

Online Campaigns
- 1st Year Anniversary
- 1000th Upload
- 5000th Upload
- Research Division Newsletter Insert
- Arecibo Research At UTRGV Tweet
- COVID-19 Research At UTRGV Tweet
- Newest Addition
- Article With Most Downloads
- Most Popular Collections

Next Steps
- Pilot program for ETDs and Theses.
- Include faculty-produced Open Educational Resources & Textbooks.
- Increase campus partnerships to ingest other research output.