What’s Next? UX Research for Discovery Systems Beyond the Launch

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KEY POINTS

- Catalog Redesign
- Next Steps
- Discoveries & Updates
Benefits of UX

• Human-centered design
• Identifies interface issues
• Decreases learning curve
• Enhances efficiency of use
Initial UX Research Methods

- Usability testing
- Interviews
- Focus groups
- Design surveys
Design Survey

How often do you search using a call number?
- Frequently
- Sometimes
- Rarely
- Never

Catalog design question: Which search bar display do you prefer?
- [Search bar 1]
- [Search bar 2]
- [Search bar 3]
- [Search bar 4]
Catalog Redesign

- New platform
- Easier navigation
- Improved design
- Faceted searches
- Increased relevancy
- Descriptive records
- Enhanced advanced search
How can we continue to improve the user experience of the new catalog?
Benefits of Continuous UX Research

- Identifies user frustrations
- Maintains alignment with industry standards
- Provides a consistent user experience
What Are Our Goals?

- Assess user groups
- Understand user pain points
- Observe interactions with the discovery system
Next Steps: Research Plans

- Design Surveys
- Eye Tracking
- Usability Testing
- Card Sorting
Next Steps: Reality

- Design Surveys
- Benchmark Testing

- Eye Tracking
- Card Sorting
Challenges

- Time
- Pandemic
- Effort
• Software
• Reporting
• Budget
• Support
Updated Approach to UX Research

- Project assistance
- Updated recruitment methods
- Hybrid research and testing
- Smaller projects
Discoveries and Updates

Facets: Publication Date Widget

Item Record: Table of Contents

Contents

- Introduction
- Functions
- Limits
- Derivatives
- Maxima and Minima
- Integrals
- Applications of Integrals
- Parametric Equations
- Polar Coordinates

Editions:
- English

Languages:
- English

Main Work:
- Intended for advanced calculus, a creative journey through the hands of mathematical analysis for beginners

Related Resources:
- Print version: 1001 Problems in Advanced Calculus (by Titu I.)
- Online version: 1001 Problems in Advanced Calculus (by Titu I.)

For more details, visit the book's official page or contact the publisher.
Item Record: InterLibrary Loan Request

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Discoveries and Updates

Sort by Relevance
Discoveries and Updates

Advanced Search

Tooltips
How can we continue to improve the user experience of the new catalog?

- Create a flexible strategy.
- Regroup when necessary.
- Continue to make incremental changes to enhance the catalog's user experience.
References

The fantastical world of Continuous User Research. All in one customer research platform. Retrieved April 29, 2022, from https://greatquestion.co/blog/continuous-user-research


UNT Libraries Discover Catalog (images). Retrieved April 29, 2022, from https://discover.library.unt.edu/
QUESTIONS?
Get in touch!

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